

# Nabagram Amar Chand Kundu College



## Feedback Analysis Report 2019-2020

Nabagram Amar Chand Kundu College is located in Nabagram, Murshidabad and affiliated under University of Kalyani. The Academic Council of the College has received feedback from various stakeholders.

### DATA COLLECTION AND ANALYSIS

The students', Teachers', Alumni's and Parents' feedback are collected in offline mode.

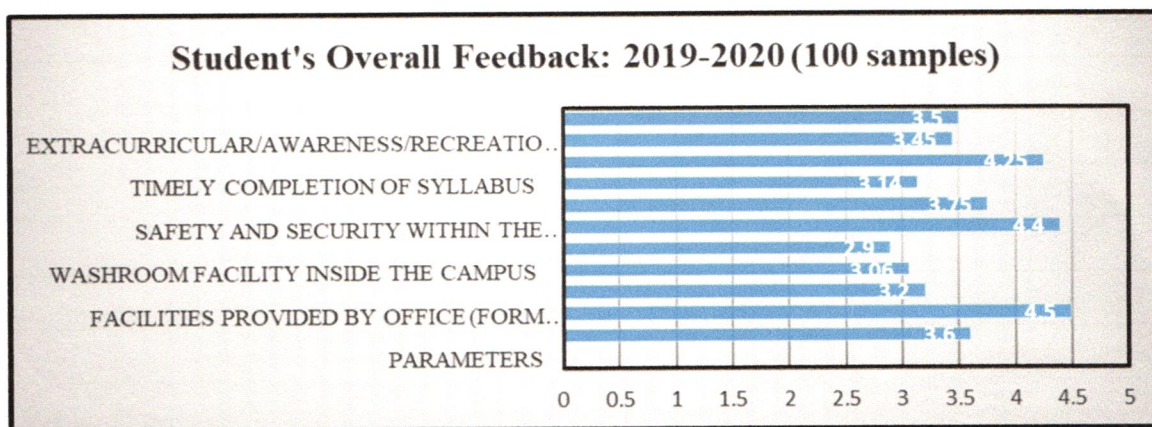
#### Students' feedback

##### Methodology

Out of the total number of feedback forms manually filled up by the students, 100 sample forms were randomly selected and the analysis was done on the data received. The feedback was done on the following parameters such as availability of books, facilities provided by office, Teacher-student relation etc and the assistance provided by the faculty members.

##### Analysis

The feedback enables every student to express their opinion on all aspects of the college. The questionnaire consists of 11 questions.



  
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## 1. Extracurricular/Awareness/Recreation Activities:

- Average Rating: 3.5
- Observation: Students are moderately satisfied with the extracurricular activities, awareness programs, and recreational activities offered by the college.

## 2. Timely Completion of Syllabus:

- Average Rating: 3.45
- Observation: There is a fair level of satisfaction with how the syllabus is completed on time. However, there is room for improvement.

## 3. Safety and Security Within the Campus:

- Average Rating: 4.25
- Observation: This parameter received a high rating, indicating that students feel safe and secure on campus.

## 4. Washroom Facility Inside the Campus:

- Average Rating: 2.9
- Observation: The lowest rating in the survey, indicating dissatisfaction with the washroom facilities. This area requires significant attention and improvement.

## 5. Facilities Provided by Office (Forms, Certificates, etc.):

- Average Rating: 4.4
- Observation: Students are very satisfied with the office facilities related to administrative tasks such as obtaining forms and certificates.

## 6. Overall Average Rating Across All Parameters:

- Overall Average Rating: 3.6
- Observation: The overall average rating suggests that while there are areas of high satisfaction, there are also significant areas needing improvement, particularly the washroom facilities.

## Summary

The feedback highlights that the college performs well in terms of safety, security, and administrative support but needs to focus on improving the washroom facilities and ensuring the timely completion of the syllabus to enhance overall student satisfaction.

  
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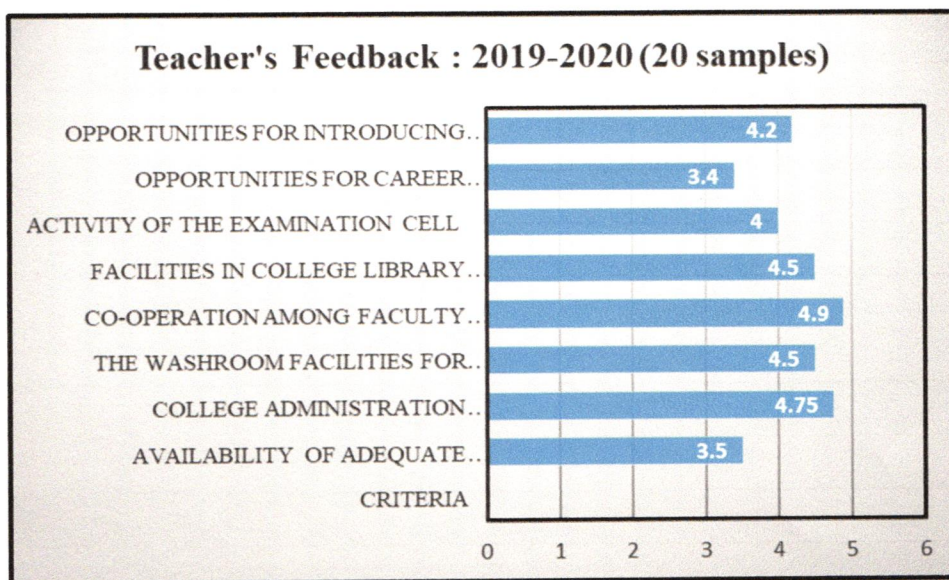
## Teachers' Feedback

### Methodology

All the full-time teachers were requested to fill up the Feedback forms manually.

### Analysis

The feedback enabled every teacher to express their opinion on all aspects of the college. The questionnaire consists of 8 questions.



#### 1. Opportunities for Introducing Innovations:

- Average Rating: 4.2
- Observation: Teachers are quite satisfied with the opportunities available for introducing innovations in their teaching methods or curriculum.

#### 2. Opportunities for Career Development/Training:

- Average Rating: 3.4
- Observation: This is one of the lower-rated criteria, suggesting that while there are opportunities for career development and training, there is room for improvement in this area.

  
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## 3. Activity of the Examination Cell:

- Average Rating: 4.0
- Observation: Teachers are generally satisfied with the functioning and activities of the examination cell, indicating efficient handling of exams and related activities.

## 4. Facilities in College Library:

- Average Rating: 4.5
- Observation: This high rating indicates that the library facilities are well-appreciated by the teachers, suggesting good resources and support for teaching and research.

## 5. Co-operation Among Faculty Members:

- Average Rating: 4.9
- Observation: This is the highest-rated criterion, showing that there is excellent cooperation among faculty members, which contributes to a positive working environment.

## 6. The Washroom Facilities for Teachers:

- Average Rating: 4.5
- Observation: Teachers are very satisfied with the washroom facilities available to them, indicating good maintenance and availability.

## 7. College Administration:

- Average Rating: 4.75
- Observation: The administration is highly regarded, with a high level of satisfaction among teachers regarding administrative support and processes.

## 8. Availability of Adequate ICT Facilities:

- Average Rating: 3.5
- Observation: This rating indicates moderate satisfaction with the availability of ICT facilities, suggesting that improvements could be made to enhance technological support.

## Summary

The feedback highlights that teachers are generally very satisfied with the college environment, particularly in terms of faculty cooperation, library facilities, and administrative support. However, there are opportunities for improvement in career development/training and ICT facilities to further enhance the faculty experience.

  
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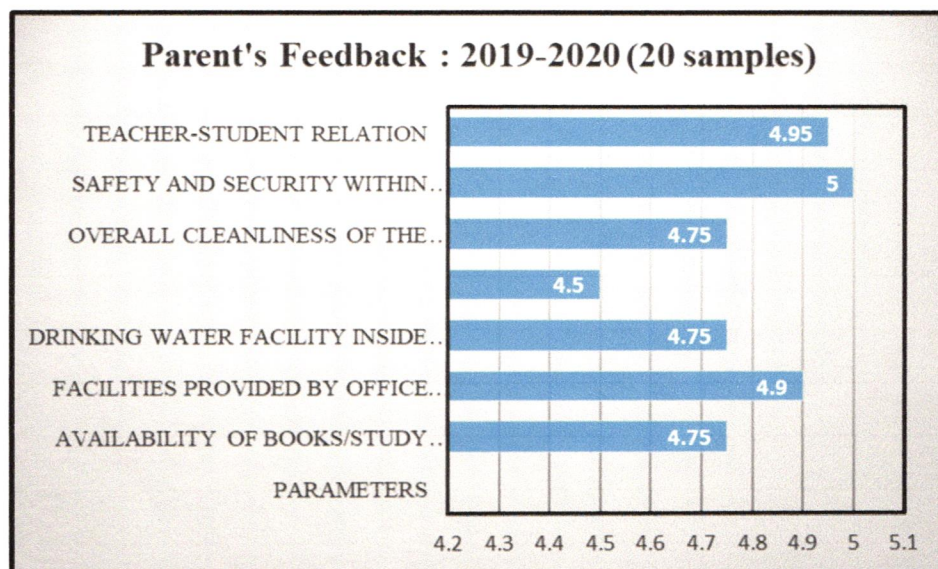
## Parents' Feedback

### Methodology

Feedbacks were collected from the parents of the final year students. Out of the total forms received 20 forms were selected randomly for analysis.

### Analysis

The parents were requested to give their feedback on 8 parameters



### Observations

#### 1. Teacher-Student Relation:

- **Average Rating: 4.95**
- **Observation:** Parents are extremely satisfied with the relationship between teachers and students. This high rating indicates strong, positive interactions and communication between teachers and their students.

#### 2. Safety and Security Within the Campus:

- **Average Rating: 5.0**
- **Observation:** This parameter received the highest possible rating, indicating that parents have complete confidence in the safety and security measures implemented by the college.

#### 3. Overall Cleanliness of the Campus:

  
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- **Average Rating: 4.75**
- **Observation:** Parents are very satisfied with the cleanliness of the campus, suggesting that the college maintains a clean and hygienic environment.

### 4. Drinking Water Facility Inside the Campus:

- **Average Rating: 4.5**
- **Observation:** While still rated positively, this criterion received a slightly lower score compared to others. This indicates general satisfaction with the drinking water facilities, though there might be minor areas for improvement.

### 5. Facilities Provided by Office (Forms, Certificates, etc.):

- **Average Rating: 4.9**
- **Observation:** Parents are highly satisfied with the facilities provided by the office, such as obtaining forms and certificates, indicating efficient administrative support.

### 6. Availability of Books/Study Materials:

- **Average Rating: 4.75**
- **Observation:** Parents are very satisfied with the availability of books and study materials, suggesting that the college provides adequate academic resources for students.

### Summary

Overall, the feedback indicates a high level of satisfaction among parents across all criteria, with particular strengths in safety and security, teacher-student relationships, and administrative support. The slightly lower rating for the drinking water facility suggests that while it is generally satisfactory, there is potential for minor improvements.

  
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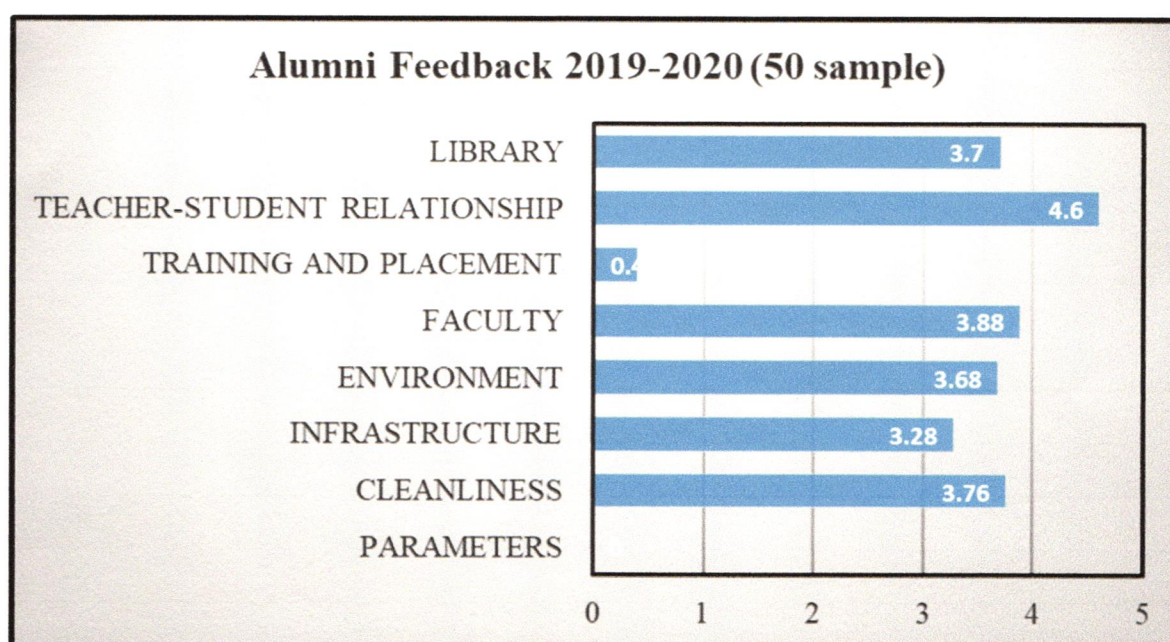
## Alumni's Feedback

### Methodology

Feedbacks were collected manually from the alumni who are in regular touch with college. Out of the total feedback forms collected, 50 response sheets were randomly selected for graphical analysis.

### Analysis

Alumnus was asked to assess the performance of the college on 7 parameters



### Observations

#### 1. Library.

Average rating: 3.7

- Observation: Alumni have suggested that though they are satisfied with the library facilities of the college, there are still some areas where improvement required.

#### 2. Teacher-student Relationship

Average rating: 4.6

- Observation: Overall, alumni have expressed their satisfaction regarding Teacher-student relationship. It appears to be one of the most strongest aspect of the college

#### 3. Training and Placement

  
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Average rating: 0.4

- Observation: Serious improvement is desirable in this parameter. However, as the college provides general degree to the students a concerted effort on job oriented course and placement is yet to develop.

## 4. Faculty

Average rating:3.88

- Observation : A majority of the respondents has expressed their satisfaction with the quality and effort of the faculty members. The score would have been better with a more favorable teacher: student ratio which is absent at the present time.

## 5.Environment

Average rating: 3.68

- Observation: There is a considerable degree of satisfaction among the respondents regarding the environment of the college.

## 6. Infrastructure


Average rating:3.28

- Observation: There is a considerable scope of improvement in respect to the infrastructure of the college. However, the score is indicative of the fact that the college has used its limited infrastructure to the utmost level.

## 7. Cleanliness

Average rating:3.76

- Observation: The respondents have given favourable feedback in respect to cleanliness of the college. However, a scope of improvement is there with respect to cleanliness of the washrooms and the classrooms of the college.

  
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